

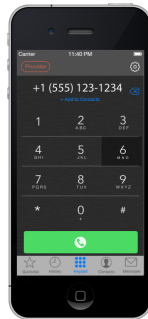


uCloud VBX



Virtual Branch Exchange (VBX) is a virtual PBX system based on our uCloud platform.

uCloud Smartphone App



The uCloud VBX will replace your traditional telephone hardware and PBX system.

Features

- Announcements to callers
- Auto Attendant
- Call Barge/Eavesdrop/Intercept
- Call Block
- Call Broadcast
- Call Flows (Day Night Mode)
- Call Forward
- Call Monitoring
- Call Pickup
- Call Routing
- Call Announced Transfer
- Call Transfer
- Call Waiting
- Caller ID
- Manage your contacts

- Dial Plan Manager
- Dial by Name
- Do Not Disturb (DND)
- Create extensions for calls
- Summary of extension activity
- Virtual Fax Server
- Calls to multiple extensions
- Temporarily or permanently become another extension
- Music on Hold
- Virtual Operator Panel for call transfer
- Page another extension
- Send a call to an unused "park" extension
- One extension can ring on several extensions
- One extension that can be timed to route calls
- User and Group Management
- Voicemail to Email
- Voicemail Transcription



Secure and compliant Cloud-based recording



Call Centre features to help your customer service